

Program Mission

This service was designed to meet the transportation needs of the citizens of Windsor Locks who are disabled or 59 years of age or older. The program's purpose is to assist individuals in maintaining an independent lifestyle

Membership

Bus Pass memberships are renewed annually each July 1st. Annual passes are \$30 or one time \$10/trip pass is available. This service is for Windsor Locks residents only.

Weather/Holidays

In the event of school cancellations due to inclement weather, our transportation service is also cancelled. Please tune in to WFSB channel 3 or WVIT channel 30 for listings. This service observes all holidays established by the Town Hall

Policy & Procedure

All passengers must adhere to the Senior Center's Policies & Procedures set forth by the Commission On the Needs of the Aging. Policy & Procedure's are available upon request



Windsor Locks Senior Transportation

41 Oak Street
Windsor Locks CT 06096

Office Hours

Monday –Thursday 8am –12 pm
Fridays 8am – 11:30pm

860-627-1426 Transportation
860-627-1425 Director
860-292-6947 Fax

seniorcenter@wl.necoxmail.com
www.windsorlocksct.org

Revised November 2017

Transportation Schedule

Monday

Windsor Locks
Suffield, Enfield -appts. only
Warehouse Point- Geissler's shopping only

Tuesday

Windsor Locks
Warehouse Point- appts. only
Windsor - Target, Stop & Shop
Windsor, Bloomfield, Hartford- appts. only

Wednesday

Windsor Locks
Warehouse Point- appts. only
Enfield- shopping only
Special Trips

Thursday

Windsor Locks,
East Windsor - Wal-Mart, Big Y
Warehouse Point -appts. only

Friday

Windsor Locks
Warehouse Point -appts. only
Enfield - appts. only

Reservations

Reservations are to be made with the Transportation Office during office hours. Calls must be made ***no later than 12 noon***, the day prior to your transportation need. When making a reservation, please have the following available:

- *Your name address & phone number*
- *Destination (if medical appointments- indicate doctor's name address & phone number)*
- *Date and time of appointment*
- *Indicate if wheelchair or health- aide is included*
- *Approximate length of time needed for appointment*
- *Out of town appointments must be scheduled between the hours of 9a - 11a*

*** Please do not ask the driver to make unscheduled stops unless it is to pick up a prescription.**

Cancellation

If you need to cancel your scheduled transportation, call 860-627-1426 and leave a complete message, including:

- *Your name*
- *Appointment time and destination*

In circumstances beyond our control, i.e. employee illness, vehicle breakdown, unexpected delays or if driveways/sidewalks are not clear of snow & ice, it may be necessary for us to cancel transportation.